



December 4, 2018

Dear Valued Customer of ADG Security

**On behalf of our entire team, I welcome you to Doyle Security Systems! We are thrilled to have you as new members of the Doyle Security family.**

We are reaching out to let you know that as of December 1, 2018, the monitoring and service of your alarm system will be managed by our team at Doyle Security Systems, Inc., headquartered in Rochester, New York. We are excited and honored to provide you with the highest quality security and great service you received from ADG Security. To help insure this, we are thrilled to have welcomed Alan and his employees to the Doyle Security team. Moving forward, please contact us directly for all questions or concerns about your security system.

Let's get to know each other! To start, it is worth noting that ADG Security and Doyle Security Systems have a lot in common. Both companies pride themselves on providing premier service in our industry. In addition, we are eager to tell you about some new features and benefits you'll receive from our team at Doyle Security.

- An award winning Emergency Response Center that is UL-Listed and Five Diamond Certified.
- An all-star staff that receives the highest level of training available for our industry.
- A monitoring center that is one of the few in the nation named the "Emergency Response Center of the Year" by The Monitoring Association.
- A team of Emergency Response Center supervisors who average more than 15 years with our company and are always ready to be at your service.
- The very latest technology and capability in residential and commercial systems, medical alarms and home automation.
- A family-owned business that is recognized as one of "2018's Best Companies to Work for in New York."

We've worked tirelessly for nearly 100 years to ensure that all customers of Doyle Security receive the best possible security with the greatest reliability available in our industry!

Doyle Security has been family owned and operated since 1919, so you can rest assured knowing that our experience in the security industry will provide you the best protection available. We have offices in Albany, Syracuse, Rochester and Buffalo New York and Erie, Pennsylvania.

In addition to this letter, you will receive a welcome call from one of our Customer Care Team members who will be able to answer any questions you may have and will provide you with additional information about our company. You will also receive Doyle Security yard signs and window decals.

It is very important to test your system as soon as possible. This will confirm that your system is communicating with our Emergency Response Center properly. Please take a moment to do that now and on a regular basis in the future. To test your system, simply call our Emergency Response Center at 1-866- GO-DOYLE (463-6953) and inform them that you would like to test your devices. After the operator has confirmed that your system is in the test mode, you may arm it, and then begin testing devices. When you're done, call the Emergency Response Center and make sure they received your test signals. If so, let them know you have completed testing. Any signals received after that will be treated as live alarms.

If you have any questions, please don't hesitate to give us a call. To make it easy, we've included the telephone numbers you will need for service along with our website address below.

Again, we're so happy to welcome you to our Doyle Security family. We look forward to providing you with all of your security needs.

Sincerely,  
**Doyle Security Systems, Inc.**

**John G. Doyle, Jr.**  
**President**

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**Important Contact Information:**

**Customer Service: (866)GoDoyle or (866) 463-6953**

**On the web: [www.GoDoyle.com/ADG](http://www.GoDoyle.com/ADG)**

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