



July 17, 2026

Dear Valued Customer of Sentry Alarms,

On behalf of our entire team, I would like to welcome you to Doyle Security Systems! We are thrilled to have you join the Doyle Security family!

As you know, the Sentry Alarms team joined forces with us at Doyle as of July 17. Like Sentry Alarms, we are a New York-based company with our headquarters in Rochester. We are excited and honored to continue to provide you with the highest quality protection and great service you are used to receiving from Sentry Alarms. We're also happy to announce that the team from Sentry Alarms are joining us full-time at Doyle, including GM Marissa Hubbert, Operations Manager Brian Lynady and all the rest of the team you've come to know.

In addition to the expert support you've received from Sentry, you'll now also have the added support of our combined team. It is worth noting that Sentry Alarms and Doyle Security Systems have a lot in common. Both companies are well known in our industry for providing premiere service. We are eager to tell you about some new features and benefits you will receive from our team at Doyle Security:

- An award-winning Emergency Response Center that is both UL-Listed and Five Diamond Certified.
- An all-star staff that receives the highest level of training available for our industry.
- A monitoring center that is one of the few in the nation named the "Emergency Response Center of the Year" by The Monitoring Association.
- A team of Emergency Response Center supervisors who average more than 15 years with our company and are always ready to be at your service.
- The latest technology and capability in residential and commercial systems, including live video monitoring, traditional video, access control, fire and life safety, medical alarms, smart home automation and more.
- A family-owned business that is Great Place to Work Certified™ and named one of the Fortune Best Workplaces in New York.

Doyle Security has been family-owned and operated since 1919, so you can rest assured that our experience in the security industry will provide you with the best protection available. In addition to our Binghamton location, we have offices in Albany, Syracuse, Rochester, Buffalo, Dunkirk, Fishkill, Catskill and Watertown, New York as well as Erie, Pennsylvania. We have worked tirelessly for more than 100 years to ensure that all our customers receive the best possible security with the greatest reliability available in our industry!

Please do not hesitate to contact us at any of the support options we have included below or at the Sentry Alarms office number, which will remain the same. You can also receive periodic updates about the merger by filling out the form on our website at www.godoyle.com/sentry. We look forward to providing you with all your security needs.

Sincerely,

Jack Doyle
President & CEO

Customer Support:

Email: SentrySupport@GoDoyle.com

Web: www.GoDoyle.com/Sentry

Phone: (877) 719-6350

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