



SENTRY ALARMS

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My dear clients,

After more than forty years of serving you, I am writing to share some important news about the future of Sentry Alarms.

I have had the privilege of building lasting relationships with many of you. Your trust and loyalty have been the foundation of Sentry's success, and I am deeply grateful for the confidence you have placed in me to protect your homes, businesses, families, and employees.

After careful consideration and extensive planning, I have decided that the time is right to transition ownership of Sentry Alarms and begin the next chapter of my life. Choosing the right successor was my highest priority. I wanted to ensure that my clients would continue to receive the same level of service, professionalism, and commitment that you have come to expect from Sentry Alarms.

I am pleased to announce that Sentry Alarms has been acquired by Doyle Security, a family-owned, fifth-generation security company that I have known and respected throughout my entire career. Their reputation for integrity, customer service, and long-term commitment to their clients aligns closely with the values upon which Sentry Alarms was built.

One of the reasons I chose Doyle Security is their commitment to maintaining the local presence and customer-focused approach that have been the foundation of Sentry Alarms. Doyle will continue operations from our Binghamton office and maintain the strong local presence and personal service our customers have come to expect throughout the communities we serve. I am also pleased to share that every Sentry Alarms employee has been offered employment with Doyle Security. The talented people who have served you over the years are an important part of what makes Sentry Alarms special, and Doyle recognizes their value and experience.

As an organization with a broader footprint throughout our service area, Doyle Security brings additional resources and support capabilities that will further enhance the company's ability to respond quickly and efficiently to customer needs. Their expanded regional presence will strengthen service coverage and help ensure timely support for all customers, wherever they are located.

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This transition has been carefully planned to ensure a seamless continuation of service. Your existing security systems, monitoring, and support services will continue without interruption. Doyle Security brings additional expertise, technology, and resources while preserving the personal approach and commitment to customer care that has always been the beating heart of Sentry Alarms.

This transition provides the best of both worlds: the continuation of the local relationships and personal service that has defined Sentry Alarms, combined with the expanded resources, technology, and regional presence of Doyle Security.

While ownership is changing, the commitment to your security remains unchanged. I am confident that Doyle Security will continue the tradition of service and trust that you have come to expect from Sentry.

Thank you for your business, your trust, and your friendship over these many years. It has been an honor and a privilege to serve you. I am sincerely grateful for the relationships we have built together and for the opportunity to have been your security provider. You made my life and I'll never forget any of you.

Please join me in welcoming Doyle Security as they continue Sentry's mission of personal service and care.

With sincere gratitude,

Jean Levenson