



We at Complete Security, want to thank all of you, our valued customers, for placing your confidence and trust in us as your security provider throughout the years. We have been honored to serve you since 1991. After a great deal of consideration we've made the decision to merge operations with our monitoring alarm company Doyle Security Systems.

Ultimately we feel that it is in the best interest of our customers. Please be advised that effective April 1, 2026, you will now become a valued customer of Doyle Security Systems. Doyle is the parent company of Unicom Protection, which currently is your central monitoring station under Complete Security, Inc.

Doyle Security Systems is a Rochester based family owned and operated business that was established in 1919. They have the same long-standing reputation as Complete Security, Inc. and share many of the same business values and philosophies. Doyle's local office is located in Cheektowaga and out of this office, Doyle employs over 20 staff members. These experienced professionals will continue to carry on the tradition of providing you with the same quality of products and services, outstanding customer service and the peace of mind you have come to know and expect from Complete Security, Inc.

Shortly you will receive an introductory welcome letter from Doyle Security Systems that will provide you with additional information about the merger. It will provide emergency numbers, contact information, etc. to carry on the tradition of outstanding security and customer care. There is no action needed by you at this time.

We are happy to share that Michael R. Iannello will be joining the team at Doyle to make for a smooth transition. Once again, the whole staff at Complete Security, Inc. want to thank you for your loyalty and support over the years and for allowing us to serve your security needs.

Sincerely,

Michael R. Iannello, President
Michele Iannello-Ward, VP