



April 2, 2026

Dear Valued Customer of Complete Security,

On behalf of our entire team, I would like to welcome you to the Doyle Security Systems Family!

The Complete Security team joined forces with Doyle on April 1, 2026. Just like Complete Security, we are a New York based company with operations in the greater Buffalo area. We are excited and honored to continue to provide you with the highest quality protection and great service you received from Complete Security.

Let us get to know each other! It is worth noting that Complete Security and Doyle Security Systems have a lot in common. Doyle Security is the parent company of Unicom Protection which has monitored and will continue to monitor your system so the transition will be seamless. Both of our companies are well known in our industry for providing premiere service. We are eager to tell you about some new features and benefits you will receive from our team at Doyle Security:

- An award-winning Emergency Response Center that is both UL-Listed, Five Diamond Certified, and wholly owned and operated by Doyle, no 3rd parties.
- An experienced staff that receives the highest level of training available for our industry.
- A team of Emergency Response Center supervisors who average more than 10 years with our company and are always ready to be at your service.
- The very latest technology and capability in commercial and residential systems, including fire, intrusion, video, access, medical alarms and home automation.
- A family-owned business that is Great Place to Work Certified.

Doyle Security has been family-owned and operated since 1919, so you can rest assured that our experience in the security industry will provide you the best protection available. In addition to our Buffalo location, we have offices in Albany, Syracuse, Rochester, Fishkill, Olean, Catskill, Dunkirk and Watertown, New York as well as Erie, Pennsylvania. We have worked tirelessly for more than 100 years to ensure that our customers receive the best possible security with the greatest reliability available in our industry!

If you have any questions, please do not hesitate to contact us at any of the support options we have included below. You can also receive periodic updates about the merger by filling out the form on our website at www.godoyle.com/complete.

Again, we are thrilled to welcome you to our Doyle Security family, and we look forward to protecting what's important to you!

Sincerely,



Jack Doyle
President & CEO

CompleteSupport@GoDoyle.com
www.GoDoyle.com/Complete
Phone: (877) 719-6350

BUFFALO – ERIE – ROCHESTER – SYRACUSE - ALBANY
FISHKILL - CATSKILL - OLEAN
792 Calkins Road – Rochester, NY 14623
Licensed by N.Y. State Department of State Lic. #12000084040
www.GoDoyle.com